



Staff Representative Territories Directory



MAIN STAFF REP EMAIL

staffrepervices@cwa1180.org

DIRECT STAFF REP EMAILS

Public Sector Reps

Desiree Watersdwaters@cwa1180.org

Romano Jones.....rjones@cwa1180.org

Shakima Ivorysivory@cwa1180.org

Stephanie Millersmiller@cwa1180.org

Terrence Mitchelltmitchell@cwa1180.org

Theresa Pintotpinto@cwa1180.org

Private Sector Reps

Christopher Thomas.....cthomas@cwa1180.org

Tomás Laster.....tlaster@cwa1180.org

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Staff Representatives with Agencies

Manager of Staff Reps	Teesha Foreman
Supervisor of Staff Reps	Desiree Waters

PUBLIC SECTOR

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Desiree Waters

AGENCIES

Administrative Job Opportunity Specialist **(Admin JOS Members)**
(See Job Opportunity Centers, Page 16)

Department of Education **(DOE)**

Department of Probation **(Probation)**

(H+H) HEALTH + HOSPITALS

Kings County

South Brooklyn Health (formerly Coney Island)

Susan McKinney Rehab

Romano Jones

AGENCIES

Brooklyn Borough President (**Brooklyn BP**)
Brooklyn District Attorney (**Brooklyn DA**)
Civil Service Commission
Department of Cultural Affairs
Department of Parks & Recreation (**PARKS**)
Department of Sanitation (**DSNY**)
New York City Campaign Finance Board (**CFB**)
New York City Fire Department (**FDNY**)
New York City Fire Pension Fund
New York City Police Pension Fund
Office of Emergency Management (**OEM**)
Office of Management & Budget (**OMB**)

(H+H) HEALTH AND HOSPITALS

Central Office
Correctional Health
Cumberland
Family Health Services
Gotham Health Center (ENY Diagnostic)
Queens Hospital
Woodhull

HRA

Family Independence Administration (**FIA**)

- Common Benefit Identification Card (**CBIC**)
- Food Stamp Claims
- Income Clearance Program (**ICP**)
- Office of Career Services (**TAG**)
- Office of Central Processing (**OCP**)

General Support Services (**GSS**)

Shakima Ivory

AGENCIES

Conflicts of Interest Board **(COIB)**
Department of Buildings **(DOB)**
Department of Environmental Protection **(DEP)**
Department of Records & Information Services **(DORIS)**
Manhattan Borough President **(Manhattan BP)**
Manhattan District Attorney **(Manhattan DA)**
Manhattan Public Administrator
New York City Employees Retirement System **(NYCERS)**
New York City Housing Authority **(NYCHA)**
New York City Law Department
New York City Transit Authority **(Transit or MTA)**
Office of Actuary
Office of Administrative Tax Appeals **(OATA)**
Office of Labor Relations **(OLR)**
Office of the Mayor

(H+H) HEALTH + HOSPITALS

Metroplus
Renaissance

HRA

Administrative & Support Services
Audit & Quality Assurance Services
Communications & Marketing/Legislative Affairs
Contracts
Legal Assistance Initiatives
Office of Labor Relations
Office of Policy, Procedures & Training
Planning & Performance Management

Stephanie Miller

AGENCIES

Administration of Children's Services **(ACS)**
Department of Health and Mental Hygiene **(DOHMH)**
Department of Transportation **(DOT)**
Landmarks Preservation & Development **(LPD)**
New York City Tax Commission
Office of Administration Trials & Hearings **(OATH)**
Office of Collective Bargaining **(OCB)**
Queens Borough President **(Queens BP)**
Queens District Attorney **(Queens DA)**
Taxi & Limousine Commission **(TLC)**
Teachers' Retirement System **(TRS)**

(H+H) HEALTH + HOSPITALS

Coler
Elmhurst
Harlem

HRA

Communication Affairs/Immigrant Services

- Child Support Outreach
- Community Outreach
- Infoline
- Office of Constituent Services **(OCS)**

Medical Insurance & Community Services Administration **(MICSA)**

- CASA
- Homecare Services Program **(HSPC)**
- Medicaid

Domestic Violence Services **(ADVENT)**
Medical Assistance Program **(MAP)**

Terrence Mitchell

AGENCIES

Business Integrity Commission **(BIC)**
City Clerk's Office
City Planning
Department of Citywide Administrative Services **(DCAS)**
Department of Correction **(DOC)**
Department of Finance **(DOF)**
Department of Investigation **(DOI)**
Department of Veterans Affairs
Equal Employment Opportunity **(EEO)**
Housing Preservation & Development **(HPD)**
Independent Budget Office **(IBO)**
New York City Commission on Human Rights
School Construction Authority **(SCA)**
Staten Island Borough President **(Staten Island BP)**
Staten Island District Attorney **(Staten Island DA)**

(H+H) HEALTH + HOSPITALS

Bellevue
Gouverneur
Seaview

HRA

HIV/AIDS Service Administration **(HASA)**
Homelessness Prevention Administration **(HPA)**
Human Resources Solutions **(HRS)**
Information Technology **(IT)**

- Management Information Services **(MIS)**

Investigation, Revenue & Enforcement Administration **(IREA)**
Office of Child Support Enforcement **(OCSE)**
Office of General Counsel/Legal Affairs

- Fair Hearing Administration

Theresa Pinto

AGENCIES

Bronx Borough President (**Bronx BP**)
Bronx Community Board 3
Bronx District Attorney (**Bronx DA**)
Bronx Public Administrator
Civilian Complaint Review Board (**CCRB**)
Department of Aging (**AGING**)
Department of Design & Construction (**DDC**)
Department of Homeless Services (**DHS**)
Department of Youth & Community Development (**DYCD**)
Financial Information Services Agency (**FISA**)
New York City Comptroller's Office
New York City Department of Consumer & Worker Protection (**DCWP**)**
New York City Department of Small Business Services (**SBS**)
New York City Office of Technology and Innovation (**OTI**)*
New York City Police Department (**NYPD**)
Office of Payroll Administration (**OPA**)

(H+H) HEALTH + HOSPITALS

Certified Home South Bronx	Metropolitan
Henry J. Carter	Morrisania
Jacobi Medical Center	North Central Bronx
Lincoln Hospital	Segundo Belvis

HRA

Emergency and Intervention Services (**EIS**)

- Adult Protective Services (**APS**)
- Customized Assistance Services (**CAS**)

Office of Crisis & Disaster Management (**Crisis & Disaster**)
Office of Equal Employment Opportunity (**EEO**)
Office of Fiscal Operations

- Department of Account Receivable & Billing (**DARB**)

* Formerly Department of Information Technology & Telecommunications (DOITT)

**Formerly Department of Consumer Affairs

Christopher Thomas

PRIVATE SECTOR AGENCIES

ALIGN (Alliance for a Greater New York)
Amnesty International
Edible Schoolyard NYC
LGBT Center
National Audubon Society
Open Society Institute
The Century Foundation
Tutor Associates
Type Media Center
Unified Court System

Tomás Laster

PRIVATE SECTOR AGENCIES

Books and Rattles
Caring Across Generations
Human Rights First
Human Rights Watch
Jacob Javits Convention Center
National Domestic Workers Alliance (NDWA)
Physicians for Human Rights
Story Corps
Sunrise Movement
The Trevor Project
Union Web Services

AGENCIES

Administration of Children’s Services (ACS)	Stephanie Miller
ALIGN (Alliance for a Greater New York)	Christopher Thomas
Amnesty International	Christopher Thomas
Books and Rattles	Tomás Laster
Bronx Borough President (Bronx BP)	Theresa Pinto
Bronx Community Board 3	Theresa Pinto
Bronx District Attorney (Bronx DA)	Theresa Pinto
Bronx Public Administrator	Theresa Pinto
Brooklyn Borough President (Brooklyn BP)	Romano Jones
Brooklyn District Attorney (Brooklyn DA)	Romano Jones
Business Integrity Commission (BIC)	Terrence Mitchell
Caring Across Generations	Tomás Laster
City Clerk’s Office	Terrence Mitchell
City Planning	Terrence Mitchell
Civil Service Commission	Romano Jones
Civilian Complaint Review Board (CCRB)	Theresa Pinto
Conflicts of Interest Board (COIB)	Shakima Ivory
Dept. of Aging	Theresa Pinto
Dept. of Buildings (DOB)	Shakima Ivory
Dept. of Citywide Administrative Services (DCAS)	Terrence Mitchell
Dept. of Correction (DOC)	Terrence Mitchell
Dept. of Cultural Affairs	Romano Jones
Dept. of Design and Construction (DDC)	Theresa Pinto
Dept. of Education (DOE)	Desiree Waters
Dept. of Environmental Protection (DEP)	Shakima Ivory
Dept. of Finance (DOF)	Terrence Mitchell
Dept. of Health & Mental Hygiene (DOHMH)	Stephanie Miller

KEY Red Type = Private Sector Representation
(Included inside Parenthesis) = Agency Abbreviations

AGENCIES

Dept. of Homeless Services (DHS)	Theresa Pinto
Dept. of Investigation (DOI)	Terrence Mitchell
Dept. of Parks and Recreation (PARKS)	Romano Jones
Dept. of Probation	Desiree Waters
Dept. of Records & Information Services (DORIS)	Shakima Ivory
Dept. of Sanitation (DSNY)	Romano Jones
Dept. of Transportation (DOT)	Stephanie Miller
Dept. of Veterans Affairs	Terrence Mitchell
Dept. of Youth and Community Development (DYCD)	Theresa Pinto
Edible Schoolyard NYC	Christopher Thomas
Equal Employment Opportunity (EEO)	Terrence Mitchell
Financial Information Services Agency (FISA)	Theresa Pinto
Housing Preservation & Development (HPD)	Terrence Mitchell
Human Rights First	Tomás Laster
Human Rights Watch	Tomás Laster
Independent Budget Office (IBO)	Terrence Mitchell
Jacob Javits Convention Center	Tomás Laster
Landmarks Preservation & Development (LPD)	Stephanie Miller
LGBT Center	Christopher Thomas
Manhattan Borough President (Manhattan BP)	Shakima Ivory
Manhattan District Attorney (Manhattan DA)	Shakima Ivory
Manhattan Public Administrator	Shakima Ivory
National Audubon Society	Christopher Thomas
National Domestic Workers Alliance (NDWA)	Tomás Laster
New York City Campaign Finance Board (CFB)	Romano Jones

KEY Red Type = Private Sector Representation
(Included inside Parenthesis) = Agency Abbreviations

AGENCIES

New York City Commission on Human Rights	Terrence Mitchell
New York City Comptroller’s Office	Theresa Pinto
New York City Dept. of Consumer & Worker Protection (DCWP)*	Theresa Pinto
New York City Dept. of Small Business Services (SBS) . . .	Theresa Pinto
New York City Employees Retirement System (NYCERS)	Shakima Ivory
New York City Fire Department (FDNY)	Romano Jones
New York City Fire Pension Fund	Romano Jones
New York City Housing Authority (NYCHA)	Shakima Ivory
New York City Law Department	Shakima Ivory
New York City Office of Technology and Innovation (OTI)**	Theresa Pinto
New York City Police Department (NYPD)	Theresa Pinto
New York City Police Pension Fund	Romano Jones
New York City Tax Commission	Stephanie Miller
New York City Transit Authority (Transit or MTA)	Shakima Ivory
Office of Actuary	Shakima Ivory
Office of Administrative Tax Appeals (OATA)	Shakima Ivory
Office of Administration Trials & Hearings (OATH)	Stephanie Miller
Office of Collective Bargaining (OCB)	Stephanie Miller
Office of Emergency Management (OEM)	Romano Jones
Office of Labor Relations (OLR)	Shakima Ivory
Office of Management and Budget (OMB)	Romano Jones
Office of the Mayor (Mayor’s Office)	Shakima Ivory
Office of Payroll Administration (OPA)	Theresa Pinto

*Formerly Department of Consumer Affairs

**Formerly Department of Information Technology & Telecommunications (DOITT)

KEY Red Type = Private Sector Representation
(Included inside Parenthesis) = Agency Abbreviations

AGENCIES

Open Society Institute	Christopher Thomas
Physicians for Human Rights	Tomás Laster
Queens Borough President (Queens BP)	Stephanie Miller
Queens District Attorney (Queens DA)	Stephanie Miller
School Construction Authority (SCA)	Terrence Mitchell
Staten Island Borough President (Staten Island BP)	Terrence Mitchell
Staten Island District Attorney (Staten Island DA)	Terrence Mitchell
StoryCorps	Tomás Laster
Sunrise Movement	Tomás Laster
Taxi and Limousine Commission (TLC)	Stephanie Miller
Teachers' Retirement System (TRS)	Stephanie Miller
The Century Foundation	Christopher Thomas
The Trevor Project	Tomás Laster
Tutor Associates	Christopher Thomas
Type Media Center	Christopher Thomas
Unified Court System, New York State	Christopher Thomas
Union Web Services	Tomás Laster



Red Type = Private Sector Representation
(Included inside Parenthesis) = Agency Abbreviations

Bellevue	Terrence Mitchell
Central Office	Romano Jones
Certified Home South Bronx	Theresa Pinto
Coler	Stephanie Miller
Correctional Health	Romano Jones
Cumberland	Romano Jones
Elmhurst	Stephanie Miller
Family Health Services	Romano Jones
Gotham Health Center (ENY Diagnostic)	Romano Jones
Gouverneur	Terrence Mitchell
Harlem	Stephanie Miller
Henry J. Carter	Theresa Pinto
Jacobi Medical Center	Theresa Pinto
Kings County	Desiree Waters
Lincoln	Theresa Pinto
Metroplus	Shakima Ivory
Metropolitan	Theresa Pinto
Morrisania	Theresa Pinto
North Central Bronx	Theresa Pinto
Queens	Romano Jones
Renaissance	Shakima Ivory
Seaview	Terrence Mitchell
Segundo Belvis	Theresa Pinto
South Brooklyn Health (formerly Coney Island)	Desiree Waters
Susan McKinney Rehab	Desiree Waters
Woodhull	Romano Jones

HRA

Administrative Job Opportunity Specialist	Desiree Waters
Administrative & Support Services	Shakima Ivory
Audit & Quality Control Assurance Services	Shakima Ivory
Communication Affairs/Immigrant Services	Stephanie Miller
• Child Support Outreach	
• Community Outreach	
• Infoline	
• Office of Constituent Services (OCS)	
Communications & Marketing/Legislative Affairs	Shakima Ivory
Contracts	Shakima Ivory
Domestic Violence Services (ADVENT)	Stephanie Miller
Emergency and Intervention Services (EIS)	Theresa Pinto
• Adult Protective Services (APS)	
• Customized Assistance Services (CAS)	
Family Independence Administration (FIA)	Romano Jones
• Common Benefit Identification Card (CBIC)	
• Food Stamp Claims	
• Income Clearance Program (ICP)	
• Office of Career Services (TAG)	
• Office of Central Processing (OCP)	
General Support Services (GSS)	Romano Jones
HIV/AIDS Service Administration (HASA)	Terrence Mitchell
Homelessness Prevention Administration (HPA)	Terrence Mitchell
Human Resources Solutions (HRS)	Terrence Mitchell
Information Technology (IT)	Terrence Mitchell
• Management Information Services (MIS)	

Investigation, Revenue & Enforcement Administration (IREA)	Terrence Mitchell
Legal Assistance Initiatives	Shakima Ivory
Medical Assistance Program (MAP).	Stephanie Miller
Medical Insurance & Community Services Administration (MICSA)	Stephanie Miller
• CASA	
• Homecare Services Program (Home Care)	
• Medicaid	
Office of Child Support Enforcement (OCSE)	Terrence Mitchell
Office of Crisis and Disaster Management (Crisis & Disaster)	Theresa Pinto
Office of Equal Employment Opportunity (EEO)	Theresa Pinto
Office of Fiscal Operations	Theresa Pinto
• Department of Account Receivable & Billing (DARB)	
Office of General Counsel/Legal Affairs	Terrence Mitchell
• Fair Hearing Administration	
Office of Labor Relations.	Shakima Ivory
Office of Policy, Procedure & Training	Shakima Ivory
Planning & Performance Management.	Shakima Ivory

BENEFITS ACCESS CENTERS

All Administrative JOS Titles	Desiree Waters
Bushwick #66	Shakima Ivory
Centralized Fair Hearing Office	Shakima Ivory
Centralized Rent Processing Unit #71	Romano Jones
Clinton Hill #67	Terrence Mitchell
Concourse #45	Theresa Pinto
Coney Island #63	Shakima Ivory
Crotona #46	Theresa Pinto
DeKalb #64	Shakima Ivory
Dyckman #35	Shakima Ivory
East End #23	Shakima Ivory
Family Services Call Center #17	Terrence Mitchell
Family Services Call Center Satellite Offices.	Theresa Pinto
Fordham #44	Theresa Pinto
HRA Express Center #50	Terrence Mitchell
Hunts Point #40	Theresa Pinto
Jamaica Center #54	Stephanie Miller
Queens Job Center #53	Stephanie Miller
Refugee & Immigrant Job Center #47	Stephanie Miller
Residential Treatment Center #52	Romano Jones
Richmond #99	Terrence Mitchell
Rider #38	Theresa Pinto
Rockaway #79	Stephanie Miller
Southern Brooklyn #70	Shakima Ivory
St. Nicholas #18	Romano Jones
Union Square Center #39	Terrence Mitchell
Veterans/Burial Claims Center #62	Romano Jones
Waverly Center #13	Terrence Mitchell

SNAP CENTERS

S.N.A.P. 02	Romano Jones
S.N.A.P. 13	Romano Jones
S.N.A.P. 15	Shakima Ivory
S.N.A.P. 21	Terrence Mitchell
S.N.A.P. 22	Terrence Mitchell
S.N.A.P. 28	Terrence Mitchell
S.N.A.P. 40	Theresa Pinto
S.N.A.P. 45	Theresa Pinto
S.N.A.P. 46	Theresa Pinto
S.N.A.P. 53	Stephanie Miller
S.N.A.P. 54	Stephanie Miller
S.N.A.P. 61	Shakima Ivory
S.N.A.P. 79	Stephanie Miller
S.N.A.P. 99	Terrence Mitchell
TIPS Clermont	Terrence Mitchell
TIPS Halsey	Theresa Pinto
TIPS Long Island City	Stephanie Miller



OFFICERS

Gloria Middleton
President

Gerald Brown
1st Vice President

Teesha Foreman
2nd Vice President

Robin Blair-Batte
Secretary-Treasurer

Debra Paylor
Recording Secretary

MEMBERS AT LARGE

Amica Benjamin

Debra Busacco

Carol Griffith

Shakima Ivory

Helen S. Jarrett

George Johnson

Rosario Roman

Christopher Thomas-Chalothorn

Dennis Vargas

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